

Dispatching with Dignity – Instructors



Marcel Brunel is a former US Army Airborne Ranger with 26 years of experience in psychometrics and talent development. He specializes in providing innovative assessment tools to government organizations, helping them evaluate decision-making, problem-solving, and relationship-building skills. Marcel holds a bachelor's degree in psychology from Texas A&M and currently works with 56 Texas police departments.



Rick Randall is the founder and CEO of the Randall Group 911 and a retired Senior Chaplain and Health and Wellness Division Director for the Austin Police Department (APD). In his role at APD, Rick served as a senior training specialist, instructing courses on leadership, ethics, conflict resolution, and more. He led efforts to promote the physical, psychological, and spiritual wellness of APD employees, overseeing a comprehensive wellness program that included heart disease prevention, mindfulness, and trauma research with Vanderbilt University and the LBJ School of Public Policy.

Rick holds a Bachelor's degree in Elementary Education and a Master's degree in Educational Administration from the University of Texas at San Antonio, as well as a Master's degree in Biblical Theology from Abilene Christian University. He is a certified QPR suicide prevention instructor, Myers-Briggs facilitator, and ADW facilitator. He also holds certifications as a CISM

specialist and Dispute Resolution Specialist. Rick currently works with the Texas Municipal League and the Texas Police Chiefs Association's Vincible Program, teaching resiliency and early intervention strategies to over 3,000 first responders across Texas. Additionally, he serves as the Executive Director for Christ Together Greater Austin.

We are excited to have Marcel and Rick join our team of distinguished professional development instructors for the Bill Blackwood Law Enforcement Management Institute of Texas.